

CUSTOMER SERVICE – ELECTRONIC MESSAGING

From any Labzilla screen – 5 seconds to send an electronic message by email or fax to your customer

By Email or By Fax

----- Original Message -----

From: <abc_lab@opticalonline.com>

To: <dr_test@yahoo.com>

Sent: Thursday, June 30, 2005 12:15 PM

Subject: Tray: 34322 Patient: DUDLEY

Ref: 6359 Tray: 34322 06/30/2005 12:14

Patient: DUDLEY

Customer: 15 - Dr. Test


Sent by: Angela, Customer Service

We received your order but it is missing the PD's. Please call us ASAP referencing the above tray #.

Regards,

ABC Optical Lab

Automatic fax or email replies from your lab for OpticalOnline, Eyefinity or Vision Web remote orders

Date:	Tue, 9 Nov 2004 09:20:53 -0500
From:	abc_lab@opticalonline.com  Add to Address Book
Subject:	Remote order acknowledgement
To:	dr_test@yahoo.com

Thank you! Our lab has received your remote order containing the following information. Your order will be processed as efficiently and quickly as possible.

Thank you for your business!

Patient: DOMBEY,SUE Your PO: 14847682

Our tray: 88 Our doc. no: 6167

Lenses

R: 1.497P TRA IMAGE TRNGRY

L: 1.497P TRA IMAGE TRNGRY

R: +1.00 -0.25x177

Add: +2.25 24 62/59

L: +0.75

Add: +2.25 24 62/59

Frame - no trace

A: 50.0 B: 46.0 ED: 54.0 DBL: 20.0 CIRC: 00.0

If any of the above information regarding this order is incorrect, please contact the lab immediately!

Reply to this email, phone or fax with the correct information